

Privacy Policy

Naviworld Vietnam Co. Ltd and its affiliates (collectively, "Naviworld", "we", "us", and "our") respect your privacy. Please read the following to learn more about our Privacy Policy ("this Policy"). **This Policy applies to Naviworld websites, products, and services that display or provide links to this Policy.**

We recognize the importance of the personal data you have entrusted to us and believe that it is our responsibility to properly manage, protect and process your personal data. This Privacy Notice ("Privacy Notice" or "Notice") is designed to assist you in understanding how we collect, use, disclose and/or process the personal data you have provided to us and/or possess about you, whether now or in the future, as well as to assist you in making an informed decision before providing us with any of your personal data.

This Policy describes:

1. How We Collect & Use Your Personal Data
2. Cookies
3. How We Disclose Personal Data
4. How We Protect Your Personal Data
5. Updates to This Policy
6. How to Contact Us

1. How We Collect & Use Your Personal Data

Personal data means any data that, either on its own or jointly with other data, can be used to identify a natural person. You directly provide us with such data when you use our websites, products, or services, or interact with us by, for example, creating a Naviworld account or contacting us for support. The personal data we collect includes name, gender, enterprise name, job position, postal and email addresses, phone number, login information (account and password), etc., depending on how you interact with Naviworld, for example, the website you visit or the products and services that you use. We also collect the information you provide to us and the content of messages you send us, such as the query information you provide, or the questions or information you provide for customer service support.

Before using Naviworld's products or services, you may need to provide personal data. In some cases you may be able to opt not to disclose your personal data to Naviworld. However, not providing Naviworld with certain data may mean that we cannot provide you with certain products or services or respond to an issue that you have raised.

We may use your personal data for the following purposes:

- Creating an account.
- Fulfilling your transaction or service requests, including fulfilling orders; delivering, activating, or verifying products or services; fulfilling your requests for changes or providing you with the requested information

(such as marketing materials for products and services, and white papers); and providing technical support.

- Sending you important notices, such as installation of and updates to operating system or application.
- Providing you with customized user experience and content.
- Troubleshooting when you send us error reports.
- Ensuring the security of our products, services and customers or users, executing and improving our loss prevention and anti-fraud programs.

2. Cookies

Our website uses cookies. Cookies are files with small amounts of data, which may include an anonymous unique identifier. Cookies are sent to your browser from a web site and stored on your computer's hard drive.

Naviworld will not use cookies for any purposes not stated in this Policy. You can manage or delete cookies based on your own preferences. For details, visit AboutCookies.org. You can clear all the cookies stored on your computer, and most web browsers provide the option of blocking cookies. However, by doing so, you have to change the user settings every time you visit our website.

3. How We Disclose Personal Data

Naviworld do not share personal information with unaffiliated third parties, except as necessary for our legitimate professional and business needs, to carry out your requests, and/or as required or permitted by law or professional standards.

We may disclose Personal Information, or any information you submitted if we have a good faith belief that disclosure of such information is helpful or reasonably necessary to: (i) comply with any applicable law, regulation, legal process or governmental request; (ii) enforce our policies, including investigations of potential violations thereof; (iii) investigate, detect, prevent or take action regarding illegal activities or other wrongdoing, suspected fraud or security issues; (iv) to establish or exercise our rights to defend against legal claims; (v) prevent harm to the rights, property or safety of us, our users, yourself or any third party; or (vi) for the purpose of collaborating with law enforcement agencies or in case we find it necessary in order to enforce intellectual property or other legal rights.

4. How We Protect Your Personal Data

Naviworld is committed to use our reasonable efforts, in accordance with market best practices, to ensure the security, confidentiality and integrity of the Personal Information you choose to provide us. Access to the Personal Information is based on the 'least to know' concept together with role-based access control systems, ensuring only authorized access to the Personal Information.

To protect the privacy of any Personal Information you may have provided, we are using data hosts who implement market best practice security measures. Although we take steps to safeguard such information, we cannot be responsible for the acts of those who gain unauthorized access, and we make no warranty, express,

implied or otherwise, that we will prevent such access. If a password is used to help protect your accounts and Personal Information, it is your responsibility to keep your password confidential.

5. Updates to This Policy

Naviworld reserves the right to update or change this Policy at any time. This Policy is current as of the last updated date set forth below. We may revise this Privacy Policy from time to time, in our sole discretion, and the most current version will always be posted on the website. We encourage you to review this Privacy Policy regularly for any changes.

6. How to Contact Us

If there are any questions regarding this Privacy Policy or the information that we collect about you, or if you feel that your privacy was treated not in accordance with this Privacy Policy, you may contact us at info@naviworld.com.vn.

Last updated: May 2019